

**MAKING SURE YOUR CITRUS BENEFITS ALL** 

A TRANSPARENT STORY **ABOUT SOCIAL IMPACT** 

A partnership between Dole Europe B.V. and the **Dutch NGO Fairfood takes a part of Dole's Europe** B.V.'s margin on citrus from the South-African Sunday's River Valley, and brings it back to local pickers' and producers' communities. Traceability helps share a transparent story of the social impact. The citrus industry is one of the biggest employers in the Sundays River Valley, although mostly when fruit needs to be picked and packed. A poor educational system, high level of seasonality, and little economic diversification amplifies the effects on the community, with high unemployment as a consequence. This project helps fill the gap between skill set and job opportunities.

**PROJECT MATTERS BECAUSE** 



The export of citrus from South Africa to the EU is under pressure. Competition from other markets is high - not only on pricing, but also because the EU has high importing standards when it comes to certification and phytosanitary regulations. This project provides a platform for real-time traceability and helps build stronger business relations, thus securing the citrus supply to the EU.

## WHAT'S IN IT FOR...

**DOLE** Securing future supply by **EUROPE** improving business relations, **B.V.** plus meeting consumer and

sustainability **CONSUMERS** Full transparency! A better

understanding of the citrus' provenance, plus directly contributing to the citrus community



**CITRUS** Improving skills and therewith **PICKERS** job opportunities and income & PACKERS security

**FARMERS** Being included in and getting a better understanding of the value chain, plus a better connection to the EU market

legislation demands regarding





## **SOME TECHNICAL CHARACTERISTICS**



→ Automated and secure exchange of transactional information thanks to blockchain



→ Real-time exchange of data among value chain partners





→ Proactive disclosure and verification of highly valuable data to create higher product value and awareness on CSR topics



## FROM FIELD TO FORK

schools participated,

running the Citrus

Academy's NQF level

2 programme for

plant production

Using Fairfood's traceability platform Trace, Dole Europe B.V. is moving from storytelling to storyproofing. The platform allowed them to fully map the citrus supply chain. Through Trace's storytelling interface, consumers can now explore the journey of their fruit-discovering who grew and picked it, along with verifiable evidence to support the promises that Dole Europe B.V. makes about the fruit.

highly skilled educators to deliver classes across

students

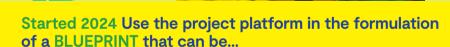
followed the

programme

in 2023

participating schools in the Valley. Some numbers:





... scaled to other suppliers, products and countries in the coming years, and applied to themes like water management and carbon

... the starting point for giving smallholder farmers access to EU markets

... used to align with other initiatives across South Africa, like PPS Clean Corridors and Coolrail in the Limpopo area

> **Lennart Visser** Marketing and Sustainability Manager

> > at Dole Europe B.V.

I see a future for doing business

where economic success is interlinked

with social and ecological success.

Commerce and a positive impact need

to go hand in hand. This project helps

shape our business approach towards

social impact, which in the context

of the Sundays River Valley is about

social uplifting.

**APRIL 2023** Starting the first community project: Travelling Teacher **JUNE - SEPT 2023** Shipping 10 containers of fully traceable lemons

**SEPTEMBER 2023** Launching the storytelling interface

PROJECT EVOLUTION

**▲** DECEMBER 2023 Improving Trace for automated exchange of transactions

-JUNE 2023 ONWARDS Mapping data and processes across value chain partners ----

new students

(approximately)

are expected

to complete the

course in 2024

**STARTED 2024 Finding** downstream partners (retail) to join the project



**WANT TO KNOW MORE** about this project, or discover ways to JOIN?

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